



August 6, 2012

Dear Christian Fehlinger,

On behalf of Microsoft – **Congratulations to you and your entire organization on being chosen to receive the Visio Partner of the Year Award for 2012!**

Process4Biz was selected from a record of nearly 3,000 nominees as our top choice for the **Worldwide Partner Conference 2012 Visio Partner of the Year**. This achievement honors your superior performance in delivering innovative solutions and services built on Microsoft technologies.

It is remarkable to see how partners like you meet and exceed our shared customers' business needs through your commitment, passion, and focus on execution excellence. Your company exemplifies what it means to **Be The Trusted Advisor** to our customers, and your achievement demonstrates the positive impact we can have on our customers' businesses by working together.

Once again, congratulations on being chosen **Visio Partner of the Year for 2012**.

Thank you for your inspired partnership and for all that you do for our customers and for Microsoft!

Best Regards,

A handwritten signature in blue ink that appears to read "Kevin Turner".

Kevin Turner

Chief Operating Officer

Microsoft Corporation